



Customer / Neighbour Satisfaction

Development at North Street, Axminster

Partners include:

Brookvale Homes: Martin Higgins m.higgins@brookvalehomes.co.uk

Axminster Town Council: Town Clerk: Hilary Kirkdale: 01297 32088

Axminster Allotment Holders Association:

East Devon District Council: Frances Bennett: 01395 516551

Community Safety Team, Exmouth Police Station: Secure By Design

Nigel Spencer: Magna Housing Group: nigel.spencer@magna.org.uk



The site has provided 2 x 2 bed houses, 6 x 3 bed houses all built to lifetime homes standard and 1 disabled bungalow

Works commenced on site 20/03/03 practical completion achieved on 06/05/04.
Delays to the contract were incurred due to adverse weather and water connections.





Out Comes: The contractor embraced the Considerate Contractors Scheme. This enabled the site liaison with local properties to be amicable. In particular the contractor had to liaise with adjacent home owners to agree boundary treatments works and to ensure the completion of such works were timely and within the whole site's work programme.

The use of our tenant's survey has provided the new tenants an opportunity to put forward their views on their new homes.

Lessons Learnt: The liaison between the contractor, the Association and local residents is important to enable the smooth running of a development. The association actively encourages contractors to liaise with the community and feed back from the end user to review for future developments.